



GUIDING QUESTIONS

for School Counselors

Component Two – Professional Practice & Delivery of Service

The questions below are suggestions for stems related to each criterion of Component Two. It is not expected that all questions would be asked during a conference. However, it is expected that information about each criterion be sought during the formative process. These questions provide guidance in how to seek clarification and record true evidence.

2a. Creating an Environment to Support Student or Client Needs

- How did you decide what routine and timelines are needed?
- How do students or staff access your services?
- How do you make your space welcoming and comfortable?
- How do professional ethics guide your practice?

2b. Demonstrating Flexibility and Responsiveness

- How do you determine/prioritize student's needs to be addressed?
- What indicators determine when a student's needs have been met?
- After group, what determines if any additional services or referrals are needed?

2c. Communicating Clearly and Accurately

- How do you communicate the importance of your program to all students, families and stakeholders?
- How do you ensure the timelines and accuracy of your communications?
- How do you communicate with ESL students and families?
- How do you communicate office procedures?

2d. Delivery of Services to Students or Clients

- How do you ensure that you have adequate time to collaborate with colleagues and deliver your program?
- How do you ensure that your program is fully implemented in accordance with the ASCA model?
- What steps are you taking for RAMP status?